



Zoo Ambassadors (Internal)

Description: As an Internal Zoo Ambassador, you will be aiding the Director of Operations and other Zoo staff on grounds by serving and surveying the general public.

Responsibilities: Zoo Ambassadors will greet visitors and conduct brief interest surveys of zoo guests. Volunteers need to be knowledgeable about the Zoo's history, memberships, and other general information. Ambassadors will help to direct guest traffic, answer guest questions, and aid in the parking lot on days with high guest attendance. Zoo Ambassadors may be asked to perform other tasks as needed by the department.

Training: Completion of the one-day volunteer orientation program. Additional on-the-job training by department.

Reporting: The Director of Operations will be your main contact on the day of the event, otherwise the Volunteer Coordinator will be the primary contact.

Time Commitment: Flexible. Hours are available December 1st to May 1st and the first Saturday of every month. Variable as needed by the department.

Qualifications Must have logged 25 volunteer hours as an interpreter elsewhere in the Zoo to work with a Zoo staff member in this position. Must have logged 50 volunteer hours and completed the aforementioned to work independently. Must be 18 years of age or older, exhibit strong attention to detail, enjoy working in a team-based environment, and have a positive attitude. Individuals with event planning or public relations experience a plus. Volunteer must be able to follow all supervisory and safety policies. Candidate should be outgoing and self-motivated. This position may require light lifting, bending, squatting, and standing for extended periods of time. This position may require you to work part or most of your time outdoors in all weather conditions (e.g., the very hot and rainy summer or colder winter months). If in school, must show proof of a 2.5 GPA or higher.

Benefits: In addition to the general volunteer benefits from the Naples Zoo, this position allows you to be flexible with your time. Volunteer hours are only set for one day a month and then as needed by the department.